

Security and data protection

How IntellX protects your billing data and helps you meet UK GDPR.

Signing in

- Staff sign in with Microsoft 365. Only active staff get in.
- Customers can use an authenticator app on the portal, and you can require it per customer.
- Roles and permission switches control who can do what, such as moving services or deleting records.

Your records are protected

- Issued invoices are locked in the database.
- Every change is recorded in an audit trail.
- Deleted records go to a recycle bin first; anything billing depends on is archived, not deleted.

Backups and updates (hosted options)

- Nightly encrypted backups, copied off-site.
- A backup before every update. Updates are tried on a test copy first and go live out of hours, never during a bill run.
- Secure connections only, with the database never exposed to the internet.

UK GDPR tools

- Erase a person or a prospect.
- Anonymise a customer once they have left and owe nothing.
- Invoices are kept for six years, then names can be removed automatically.

Talk to us. Email info@intellx.co.uk or visit intellx.co.uk. Pricing is agreed with each provider, based on the modules and hosting you choose.